System Config > Notification

Last Modified on 06/30/2020 9:14 am EDT

Notifications in the system can come in the format of email communication or eventually texting or phone calls (through additional third party setup).

To view the types of emails that are sent out automatically from the system- when, from who, to who and to set custom routing options go to Setup > System Config.

Then click on notifications

After clicking on the header for each email type, a description of the email and the default settings for each will display.

Auto Pay Approval			
ent to parents	when an autopay payment was successful.		
Default Sett	ngs		
End			
Email	Email associated with payment		
Alternate Email			
Notification Typ	¢ Email		

Some of the default settings can be adjusted. Available options for each template type can be seen by clicking the Create Custom Settings button. This is mostly helpful on emails that would typically go to admin level users.

For example- once the header for the New Registration Approval- Admin email is selected, you will see a description of the email, how to adjust the verbiage and who the email is sent from/to. Click on the Create Custom Setting option to make changes/adjustments.

roval - Admin" email template must be setup in Setup>System Config>Email in order for this email to se				
efault Settings				
Email:	Home>General>Contact Email			
Alternate Email:				
Business Level Lookup:	Center Level only			
Notification Type:	Email			
Email:	Setup>Program>View Semester Link> Contact Email			
Alternate Email:				
Business Level Lookup:	Center Level only			
Notification Type:	Email			

When the drop down box next to Email is select the option for who the email will send to is displayed- this information includes the directions for where to add/edit detail. In this example, I can select a different default email-

Alternate Email:	tup>Program>View Semester Link> Contact Email
Alternate Email: La	
HO	me>General>Center Email
Business Level Ho	me>General>&/R Collector Email
Lookup: Ho	me>General>A/R Specialist Email
Notification Type: Ho	me>General>A/R Inbox Email
Se	tup>System Config>General Config>Registration Tab> Registration Reply to Email
Dalata Itam	tup>System Config>General Config>Miscellaneous Tab> Waiting List Email Notification
Crementer mertin	

Or even add in an alternate email source if applicable, then select where the system should look for the email detail-

Email:	Setup>Program>View Semester Link> Contact Email		*
Alternate Email:			٣
Business Level Lookup:	Center Level Only		•
Notification Type:	Center Level Only Center Level with Business Level Lookup Business Level Only	-0	
Delete Item	Both Center Level and Business Level		

Once this detail has been updated choose Save All.