CardConnect Returned Payments Batch Job

The CardConnect Returns batch job looks at all transactions up to 92 days to locate any ACH returned payments (chargebacks, NSF, disputed transactions, etc.). After the batch job locates a returned payment, the following will occur:

- The system adds the word "RETURNED" to the original payment (see #1 below)
- A negative amount line item is added to the ledger under the Payment column (see #2 below)
- A bookkeeping/bank fee is added to the ledger. Click here to setup a returned payment fee (see #3 below)

Key Point: Please submit a ticket by emailing scwsupport@procaresoftware.com to have this batch job turned on.