

CardConnect Returned Payments Batch Job

Last Modified on 07/15/2022 11:00 am EDT

The CardConnect Returns batch job looks at all transactions up to 92 days to locate any ACH returned payments (chargebacks, NSF, disputed transactions, etc.). After the batch job locates a returned payment, the following will occur:

- The system adds the word "RETURNED" to the original payment (see #1 below)
- A negative amount line item is added to the ledger under the Payment column (see #2 below)
- A bookkeeping/bank fee is added to the ledger. [Click here to setup a returned payment fee fee](#) (see #3 below)

The screenshot displays a financial statement list for the year 2019. The total outstanding amount is \$106.00. The statement list includes the following entries:

User	Post Date	Description	Fee	Payment	Original	Balance
Statement ID: 7474125 - Date Range: 01/01/2019 to 12/31/2019						
System	04/08/2019	stacy miller - Registration - DCW Transactional-CENTER 1 Registration Fee:AM, Before School Care (Recurring Billing Room, Monthly) - 18-19 School Aged Child Care - 12/21/2018 to 11/30/2018	50.00			50.00
kmiller245646	05/22/2019	ACH - Payer: kevin DCW-RETURN-PAYER-TEST? Online Payment ID: 142959136983 - Invoice #: 5797104 - 10:16 AM		24.00		26.00
kmiller245646	05/22/2019	ACH - Payer: kevin DCW-RETURN-PAYER-TEST RETURNED - Online Payment ID: 142055237623 - Invoice #: 5797105 - 10:27 AM	1	10.00		16.00
system	05/22/2019	Payment Return - Payer: kevin DCW-RETURN-PAYER-TEST - Returned ID: 142055237623 - Invoice #: 5797105 - 10:29 AM	2	-10.00		26.00
System	05/22/2019	Bookkeeping Fee for payment on 05/22/2019	3	40.00	40.00	66.00

Key Point: Please submit a ticket by emailing scwsupport@procaresoftware.com to have this batch job turned on.