Connect Portal: 2-Step Verification

Last Modified on 01/23/2024 2:20 pm EST

Overview

2-Step Verification adds a layer of security to your account by requiring at least 2 methods of authentication. The first authentication method is a password, the second is typically a phone number or email address.

With 2-Step Verification, all users with Connect Portal access have the option to set up what are called verified methods. These can be an authenticator app, a mobile phone number or an email address.

Important: Once 2-Step Verification is enabled and at least one verified method is added, users will be required to use 2-Step Verification upon logging in.

When 2-Step Verification is set to required for all users, you will have three opportunities to set up verified methods before being required to set them up.

2-Step Verification Is Now Required	×
2-Step Verification, an enhanced security measure that requir two types of identification when logging in, is now required b your Center.	
You have 3 successful log ins until you will be required to set your verified methods.	qL
Verified Methods can be added at any time under your 'My Account'	
SET UP VERIFIED METHODS	

If the above message has been closed without setting up verified methods, on the fourth login, you will be required to set them up.

