

# Provider Portal: 2-Step Verification

Last Modified on 01/23/2024 2:19 pm EST

This feature is currently in beta testing and is only enabled for certain centers. Please contact your Account Manager to have 2-Step Verification added to your account.

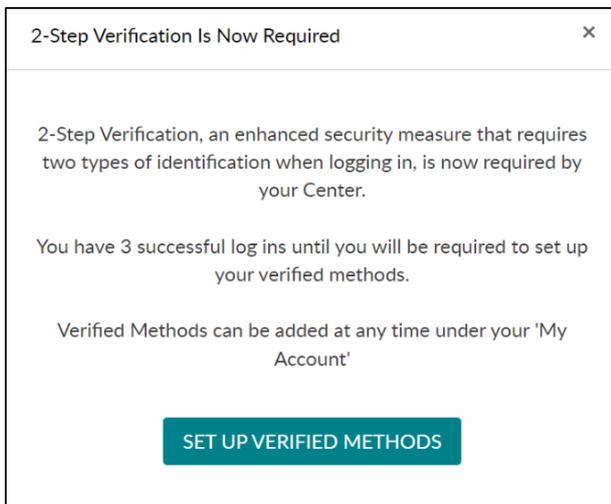
## Overview

2-Step Verification adds a layer of security to your account by requiring at least 2 methods of authentication. The first authentication method is a password, the second is typically a phone number or email address.

With 2-Step Verification, all users with Provider Portal access have the option to set up what are called verified methods. These can be an authenticator app, a mobile phone number or an email address.

**Important:** Once 2-Step Verification is enabled and at least one verified method is added, users will be required to use 2-Step Verification upon logging in.

When 2-Step Verification is set to required for all users, you will have three opportunities to set up verified methods before being required to set them up.



If the above message has been closed without setting up verified methods, on the fourth login, you will be required to set them up.

## 2-Step Verification Is Now Required

2-Step Verification, an enhanced security measure that requires two types of identification when logging in, is now required by your Center.

You will be logged out if you are unable to set up your Verified Methods at this time.

[LOG OUT](#)

[SET UP VERIFIED METHODS](#)

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